

	Struttura emittente: ANALYSIS LABORATORY	M	PR.14
		n°	1bis

SERVICE CARD OF LABORATORY MEDICINE

- Laboratory Medicine supplies medical tests on biological samples, both for external users and patients hospitalized in Medical Clinic Villa Berica, in the utmost safeguard of their personal rights (see Service Card of the Hospital)

How do you have access to the services?

- Booking is not needed, except for the following tests:
 - * oral glucose tolerance test
 - * dosage renina aldosterone orto/clino
 - * pap-test
 - * cervical swab test
 - * semen analysis
- Opening times of the blood sample laboratory: from Monday to Friday, 7.30-10.00; on Saturday 7.30-9.30
- Reception occurs at the help desks of the Segreteria in possession of the following papers: GP referral, health insurance card, fiscal code, exemption card for disease, disability, income, signature for the consent to the processing of personal data
- Payment of the eventual costs (ticket)
- Patient referred to Treatment Room No. 16

How long do you wait?

- Reception time depends on incoming people who address the help desks of the Segreteria to have access to any Service offered by Casa di Cura Villa Berica (waiting time generally not over 15-20 minutes)
- After the reception, the waiting time to the blood sample or to deliver biological sample depends exclusively on the number of people who need to access to the blood sample laboratory (waiting time generally not over 15-20 minutes)
- Eventual priority: children under 6 years, pregnant women, disabled people, diabetic people who use insulin
How can you deliver biological samples?
To deliver urine, faeces or other biological sample follow the instructions under "How do you have access?"

When is the medical report ready and where do you get it?

- The date to get the medical report is notified to the patient in the blood sample room and depends on the requested tests: the results of the tests executed at Villa Berica can be ready within 3 working days (4 days for the microbiological culture tests), the tests executed in service can be ready within 8 - 10 days.
- You can get the medical reports at the help desks of the Segreteria.
- Medical reports can be sent per post.

When is a test urgent?

- When the results are needed within the day of the blood sample (when results are ready: from Monday to Friday later than 16.00; on Saturday at 13.00)
- Only the following tests can be requested as urgent: blood count, ionemia, tempo di protrombina (INR), emogas
- Reception of external urgent tests occurs following the procedure specified under "How do you have access?"

Information

- The list of the performed test can be seen in the clinic or in the website under www.rdi.me cliccando su ESAMI DI LABORATORIO-VADEMECUM.
- For any other information call 0444 219122 from Monday to Friday, from 9.00 to 16.00.